# Welcome to the Idaho State Equal Opportunity Training

November 15, 2019 8:30am – 4:00pm Lincoln Auditorium Idaho State Capitol

## Housekeeping

- Live stream
- In-person
- Sign in
- Hannah.Lopez@DHR.Idaho.gov

### Today:

- Welcome and Introductions
- Bilingual Assessments of Employees
- Complaint Process at IDOL
- Break (15 minutes)
- Safer Spaces
- Lunch (on your own)
- New Idaho Service Dog Statute
- Break (15 minutes)
- Website Accessibility
- Wrap Up

20 CFR § 678.400 - Who are the required one-stop partners?

#### § 678.400 Who are the required one-stop partners?

- (a) Section 121(b)(1)(B) of WIOA identifies the entities that are required partners in the local one-stop delivery systems.
- **(b)** The required partners are the entities responsible for administering the following programs and activities in the local area:
- (1) Programs authorized under title I of WIOA, including:
- (i) Adults;
- (ii) Dislocated workers;
- (iii) Youth;
- (iv) Job Corps;
- (v) Youth Build;
- (vi) Native American programs; and
- (vii) Migrant and seasonal farmworker programs;

- (2) The Wagner-Peyser Act Employment Service program authorized under the Wagner-Peyser Act (29 U.S.C. 49 et seq.), as amended by WIOA title III;
- (3) The Adult Education and Family Literacy Act (AEFLA) program authorized under title II of WIOA;
- (4) The Vocational Rehabilitation (VR) program authorized under title I of the Rehabilitation Act of 1973 (29 U.S.C. 720 et seq.), as amended by WIOA title IV;
- (5) The Senior Community Service Employment Program authorized under title V of the Older Americans Act of 1965 (42 U.S.C. 3056 et seq.);
- (6) Career and technical education programs at the postsecondary level authorized under the <u>Carl D. Perkins Career and Technical</u> <u>Education Act of 2006</u> (20 U.S.C. 2301 et seq.);

- (7) Trade Adjustment Assistance activities authorized under chapter 2 of title II of the <u>Trade Act of 1974</u> (<u>19 U.S.C. 2271</u> et seq.);
- (8) Jobs for Veterans State Grants programs authorized under chapter 41 of title 38, U.S.C.;
- (9) Employment and training activities carried out under the Community Services Block Grant (42 U.S.C. 9901 et seq.);
- (10) Employment and training activities carried out by the Department of Housing and Urban Development;
- (11) Programs authorized under State unemployment compensation laws (in accordance with applicable Federal law);
- (12) Programs authorized under sec. 212 of the Second Chance Act of 2007 (42 U.S.C. 17532); and
- (13) Temporary Assistance for Needy Families (TANF) authorized under part A of title IV of the <u>Social Security Act</u> (<u>42 U.S.C. 601</u> *et seq.*), unless exempted by the Governor under § 678.405(b).

## **IDOL Complaint System**

Presented by Amy Hohnstein





Why a Complaint System?

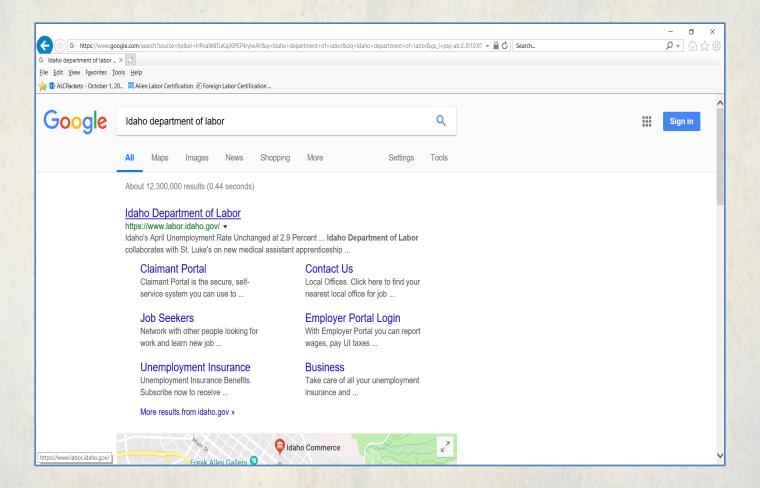
**Dual Filing** 

Who Can File a Complaint?

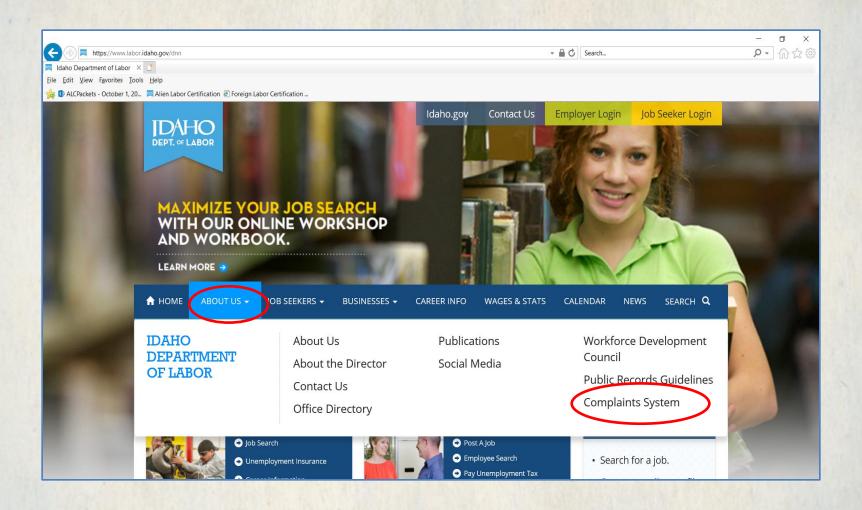
When Can a Complaint be Filed?



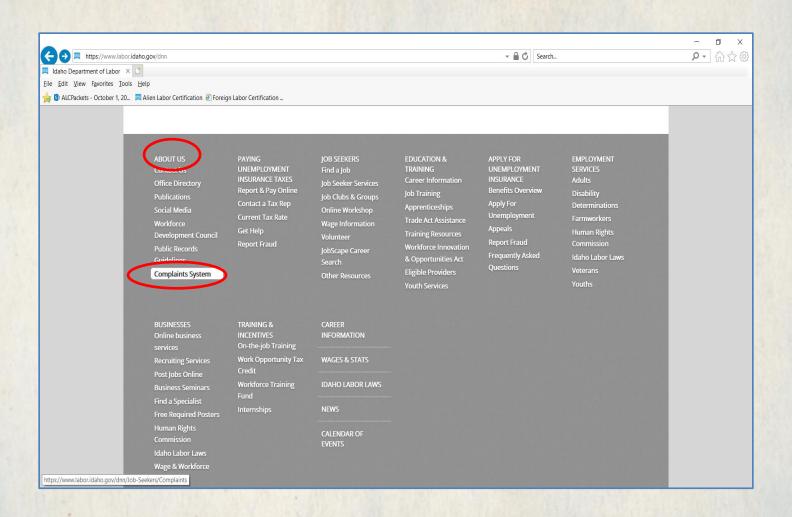
### How Are Complaints Filed Online?



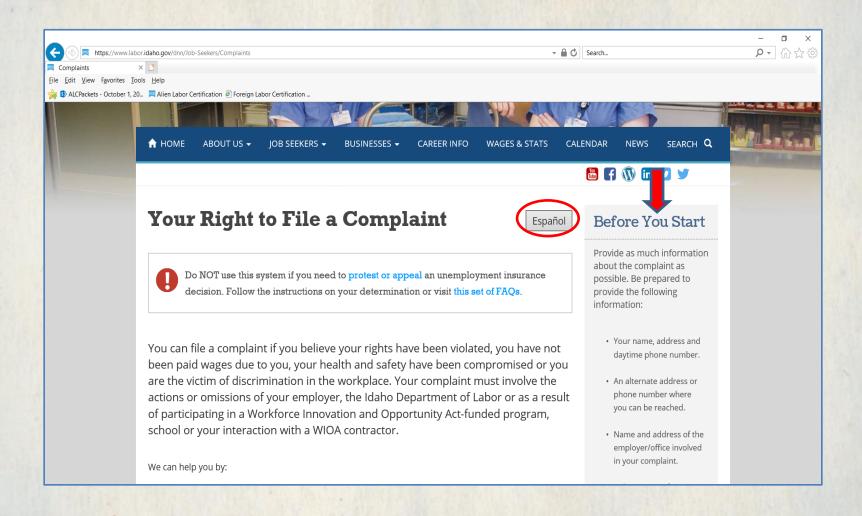




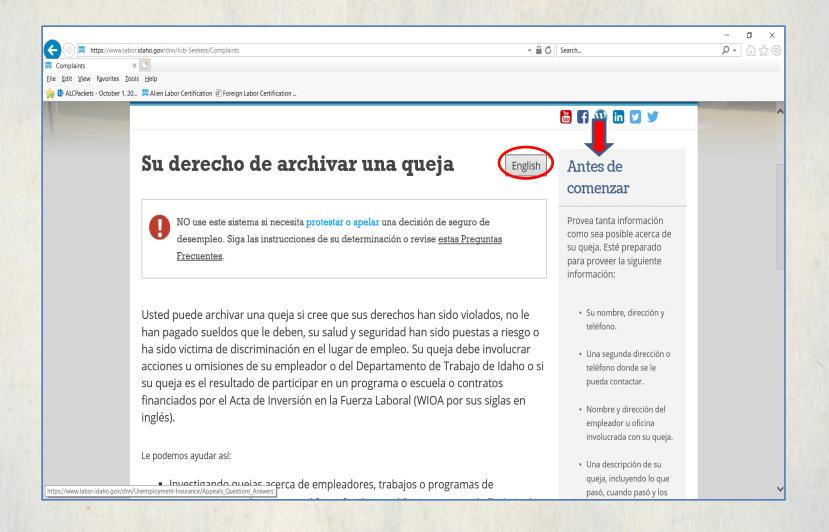




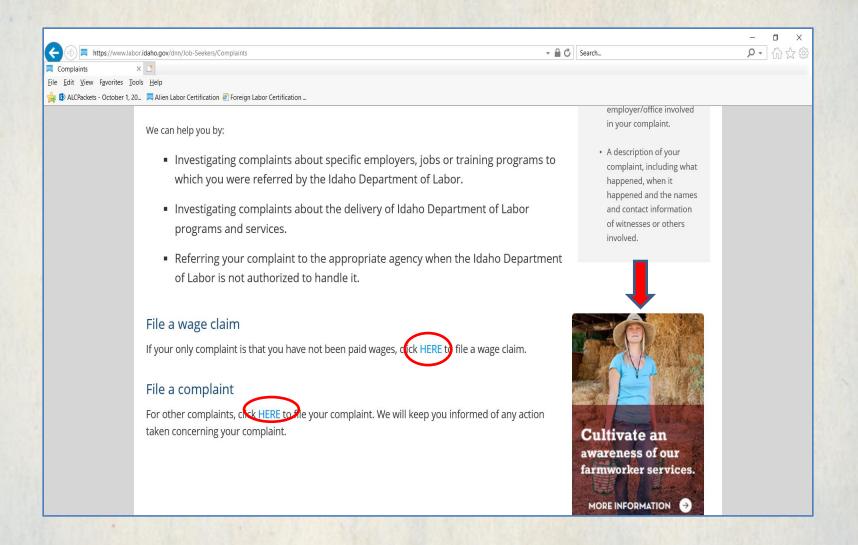




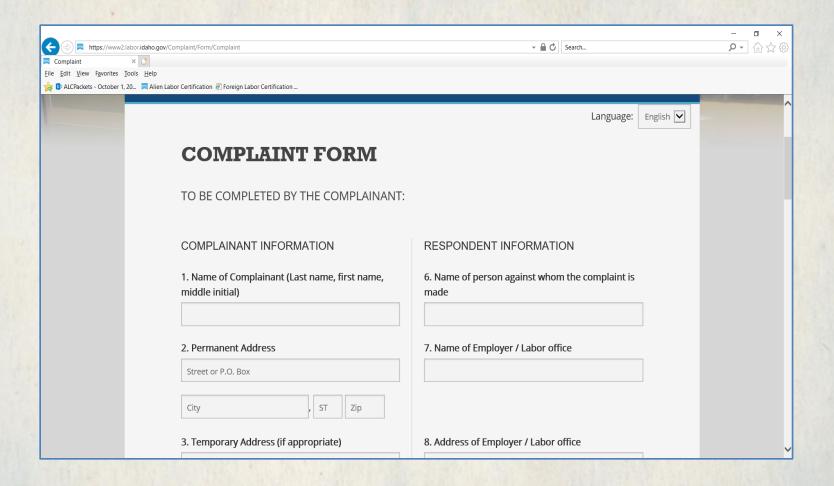




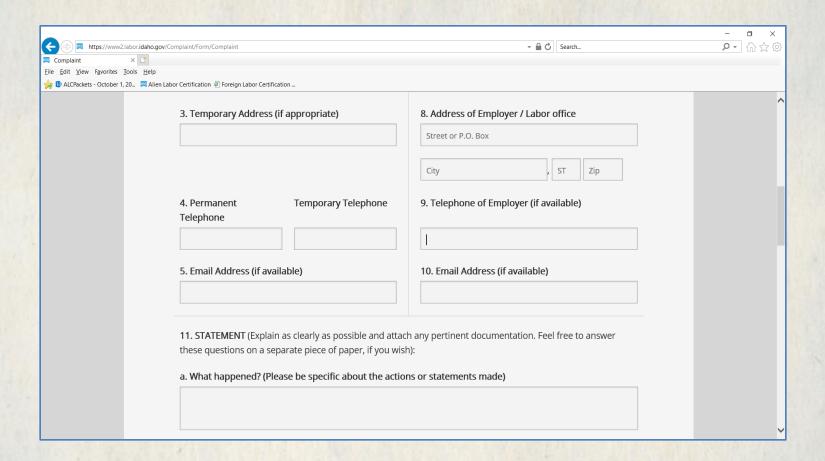








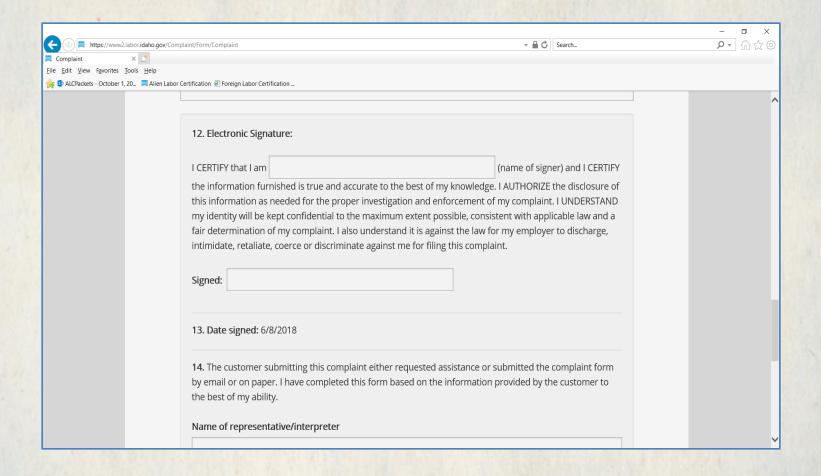






←     ←     https://www2.labor.idaho.gov/Complaint/Form/Complaint       ▼     ⑥     Search    Complaint  X  Complaint  X	- o p v 份 s	× ☆ ∯
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b. Who was involved, including witnesses? (Name, address, phone)		
c. When and where did it happen? (Include dates, times and locations)		
d. How were you treated differently? Why do you think you were treated differently?		
e. How would you like this complaint to be resolved?		
		V



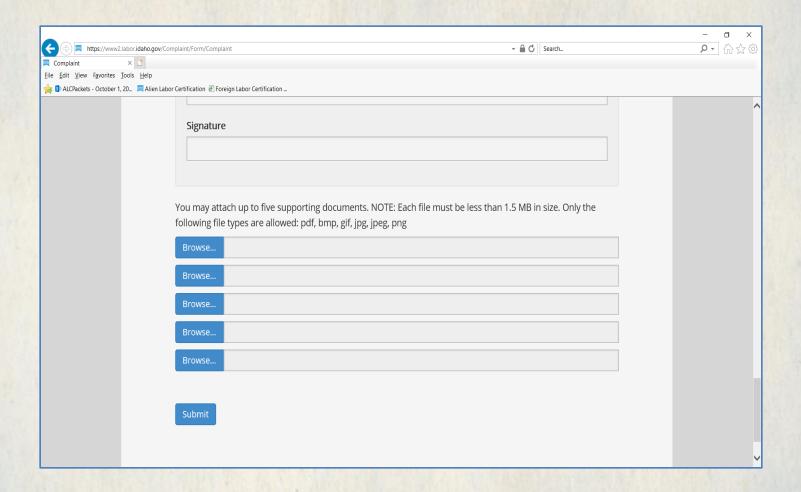




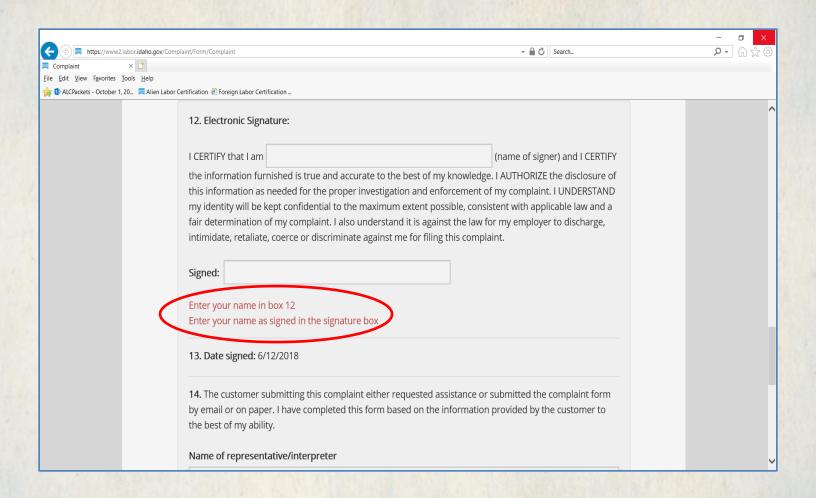
14. The customer submitting this complaint either requested assistance or submitted the complaint form by email or on paper. I have completed this form based on the information provided by the customer to the best of my ability.

Name of representative/interpreter











## What Happens After a Complaint is Filed?



#### **IDOL Process**

**External Enforcement Agencies** 

**Idaho Human Rights Commission** 



## Questions?