## NEOGOV

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# Online Hiring Center 

Modified to meet the State of Idaho's hiring process

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## Table of Contents

Introduction. ..... 3
OHC Dashboard .....  3
Create a Requisition ..... 6
Delete a Requisition ..... 9
Cancel a Requisition ..... 10
Reassign Requisitions ..... 11
Create the Recruiting File ..... 13
Create a Job Posting ..... 18
Review the Referred List ..... 27
Schedule Interviews ..... 30
Reject a Candidate ..... 31
Make an Offer ..... 34
Hire a Candidate. ..... 37
Print Applications ..... 40

## Online Hiring Center

## Introduction

The Online Hiring Center ( OHC ) engages hiring department staff, subject matter experts and approval groups in the recruitment and selection process. The intuitive design of the OHC includes a central dashboard of pertinent tasks and many other great features. This guide will give you a complete overview - based on user role-from creating a requisition to approving a newly-hired candidate.

## OHC Dashboard

After signing into the OHC your dashboard displays. This is a centralized place of items requiring your attention. In the OHC world, these are your assigned tasks, referred candidates and associated requisitions.

Whenever you need to return back to the dashboard, click Dashboard, from the upper left.

| NEOGOV \%re | Q search | (1) Jason Hanna |
| :---: | :---: | :---: |
| Dashboard Jobs |  | + © |

## My Tasks

In the My Tasks section, you can have four types of tasks pending your review:

1. Requisition Approval
2. SME Review
3. Interview Rating
4. Hire Approval

The default view displays all tasks pending your review. Click one of the color-coded tabs to view a specific task type.

| My Tasks VIEW ALL > Q |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $4$ |  | 1 <br> Hire Appro | 1 Interview Rating |  |  | $\frac{1}{\text { Requisition Approval }}$ |  |
| Type $\quad$ - | Relat | ed To | Date Assigned | Department | Division |  | $\uparrow$ |
| SME Review (9) | Job | Sales Associate (000... | 04/28/2016 | Sales and Marketing | State and Large Agency Sales |  |  |
| Approval | Req | Customer Service Re... | 04/28/2016 | Operations | Customer Success |  |  |
| Approval | Hire | Administrative Assist... | 04/29/2016 | Operations | Human Resources |  |  |
| Interview (1) | Req Administrative Assist... |  | 04/29/2016 | Operations | Human Resources |  |  |
|  |  |  |  |  | Showing 1-4 of 4 items |  | $\rightarrow$ |

To view all tasks, including completed ones, click VIEW ALL.


## My Candidates

In the My Candidates section, referred lists will display for which you are an assigned hiring manager.

| My Candidates |  |  |  |  |  |  | Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Req \# 二 | Requisition Title $\uparrow$ | Candidates $\uparrow$ | Department * | Division $\uparrow$ | Hiring Manager | Created On |  |
| 00006 | Administrative Assistant | 8 | Operations | Human Resources | Jason Hanna +1 | 04/28/2016 |  |
| 00010 | Database Administrator | 5 | Development | IT Operations | Jason Hanna | 09/16/2016 |  |
|  |  |  |  |  | Showing 1-2 of 2 items |  | $\rightarrow$ |

## My Requisitions

In the My Requisitions section, four types of requisitions associated with you will display:

- Draft - Requisitions you have created and saved, but haven't yet submitted.
- In Progress - Requisitions you have submitted and are in progress of being approved.
- Approved - Requisitions you have submitted and have be approved by all groups.
- Open - Requisitions you have submitted and have been opened by HR for recruiting.

The default view displays all draft, in progress and approved requisitions associated with you. Click one of the color-coded tabs to view a specific requisition type.


To view all requisitions, including filled and cancelled ones, click VIEW ALL.

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## Create a Requisition

When a hiring department has an open position, they'll submit a requisition as a request to fill the vacancy.

Below are two navigation paths to start up the process of creating a requisition. Use the path that feels most natural to you.

Required OHC role: With the OHC role of Originator or HR Liaison, you can create a requisition.

## Navigation Path 1

On the Add New menu [+], click Requisition. This can be done from any page.

| NEOGOV onc | Q Search | (1) Jason Hanna |  |
| :---: | :---: | :---: | :---: |
| Dashboard Jobs ~ |  | + (1) | \% |
| My Tasks view all > |  |  |  |

## Navigation Path 2

On the Jobs menu, click Requisitions.

| NEOGOV онс $~ \vee$ |  | Q Search | Jason Hanna $\checkmark$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Dashboard | Jobs |  | + (1) | (\%) |
|  | Requisitions Job Posthigs |  |  |  |

Then click Add.


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## Steps to Create a Requisition

1. The first of three requisition form pages will display.

2. Complete the requisition form page.
3. Have you selected the correct class spec? There's a way you can check! From the Class Spec field, click the selected job title to have a closer look. If you'd prefer printing the class spec, simply click Print. After your review, click Close.

4. Once you've completed the form, click Save \& Continue to Next Step.
5. The State does not currently use approval workflows. Click Save \& Continue to Next Step.
6. Drag any file attachments to the third requisition form page and click Save \& Submit.


Note: If you're not quite ready to submit the requisition, click Save \& Close. The requisition will dis play on your dashboard page in the My Requisitions section as a draft.

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## Delete a Requisition

Did you make a mistake by creating a requisition that is not needed? If so, no worries! You can delete the requisition if it has a status of Draft or In Progress.

Required OHC role: With the OHC role of Originator or HR Liaison, you can delete a requisition.

## Steps to Delete a Requisition

1. On the Jobs menu, click Requisitions.

| NEOGOV оис |  | Q Search | (1) Jason Harra |  |
| :---: | :---: | :---: | :---: | :---: |
| Dashboard | Jobs ~ |  | + (1) | 速 |
| My Job por IEW ALL |  |  |  |  |

2. Click the requisition to be deleted.

3. Click Delete Req and click OK to confirm deleting the requisition.


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## Cancel a Requisition

For various reasons, you may need to simply cancel a requisition and not continue with the recruitment process. The OHC provides the option to cancel a requisition, even after it has been approved.

Required OHC role: With the OHC role of Originator or HR Liaison, you can cancel a requisition.

## Steps to Cancel a Requisition

1. On the Jobs menu, click Requisitions.

| NEOGOV онс |  | Q Search | (1) Jason Harin | ท |
| :---: | :---: | :---: | :---: | :---: |
| Dashboarc | Jobs |  | + (1) | 茴 |
| My Job pos IEW ALL , |  |  |  |  |

2. Click the requisition to be cancelled.

3. Click Cancel Req and click OK to confirm cancelling the requisition.


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## Reassign Requisitions

Perhaps you're taking some time away from the office or you've been promoted to a new position. Whatever the circumstance, you can reassign one or more requisitions to another team member. The requisition(s) will display in the new owner's My Task section.

Required OHC role and permission: With the OHC role of Originator, HR Liaison or Hiring Manager, and the Update Owner permission selected (Insight navigation: Admin > Configuration Settings > Security Roles - OHC), you can reassign one or multiple requisitions to a different owner within your assigned department(s)/division(s).

## Steps to Reassign Requisitions

1. On the Jobs menu, click Requisitions.

| NEOGOV onc |  | Q Search | (D) Jason Ha | na |
| :---: | :---: | :---: | :---: | :---: |
| Dashboarc | Jobs |  | + (ㄴ) | \% |
| $\text { My } \stackrel{\text { Requisitions }}{\text { Job posthrs }}$ |  |  |  |  |

2. Select the requisition(s) requiring reassignment to a different owner. If you've selected multiple requisitions, be sure the current owner is the same for all selections; the OHC allows reassignments, one owner at a time. On the Actions menu, click Update Owner.


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3. On the New Owner pulldown, click the new owner's name.

4. Once you're done, click Save and then click Yes, Update.

## Create the Recruiting File

After submitting the requisition, a recruiting file needs to be created in Insight.

## Steps to Create a Recruiting File

1. If you are not already in Insight, click on the carrot drop down menu next to OHC in the top left of your screen and select Insight.

| NEOGOV | онс | OHC $\vee$ |  |  |
| :---: | :---: | :--- | :--- | :--- |
| Dashboard | AN | Analytics \& Reporting |  |  |
|  | IN | Insight lw |  |  |
|  | oN | Onboard | Learn More |  |
|  | PE | Perform | Learn More |  |
|  | LE | Learn | Learn More |  |
|  | eF | eForms | Learn More |  |
|  | ss | SalaryStudy |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

2. Go to your My HR page and view the Requisitions section.

3. From the Exam column, click Create Exam (this is not related to the exam the applicant will complete, this is determining the type of opening, i.e. Open competitive, promotional, etc.).

4. The Recruiting File form will display.

5. Complete the form using the table below.
[^0]| Field | What to Enter |
| :--- | :--- |
| *Class Spec | Pre-populates with the class spec specified in the requisition. |
| * Job Title | Pre-populates with the working job title specified in the requisition. |
| Exam Number | Pre-populates with the same number assigned to the requisition. |
| Vacancies | Pre-populates with the same number designated in the requisition. <br> * Exam Type <br> * Job Type <br> listing and the selections cannot be modified. |
| Select the job type from the pulldown. |  |

6. Once you're done, click Save.

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## What is a Recruiting File?

A Recruiting File is a central hub for many recruitment processing activities. From the Recruiting File you can track recruitment activities and view associated records. It may help to think of the Recruiting File as a recruitment folder and much of your recruitment work is stored within this folder. See the sections table on the following page for more details.


| Section | Description |
| :--- | :--- |
| Job Posting | Add a job posting from this section. Once the job posting has been <br> added, you can view, edit, archive/unarchive and view the audit trail. |
| Advertising Plan | Track advertising expenditures from this section. Once an advertising <br> item has been added, you can edit, delete and view the audit trail. <br> Your Insight Administrator will set up the most commonly used <br> advertising methods, e.g., Newspaper ad, Radio ad, CareerBuilder. |
| Add one or multiple selection hurdles for your candidates from this <br> section. Once an evaluation step has been added, you can edit, delete <br> and view the audit trail. Once candidates have applied, you can view <br> submitted applications, print applications and view candidate results <br> and flow reports. This is where you'll spend much of your application <br> screening/scoring time. |  |
| Advanced Filters | Add evaluation and/or eligible list filters to find specific groups of <br> candidates from this section. Filters can be based on various data <br> points including master profile, standard application, agency-wide and <br> job-specific supplemental questions and evaluation step results. Once |
| a filter has been added, you can view, edit, delete andshare. |  |

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## Create a Job Posting

To work on the job posting, you will need to switch from the OHC side to the Insight side of NEOGOV.

## Steps to Create a Job Posting

*Note: If you are using an existing/copied job posting, open that job posting and in the Recruiting File section, choose Select Existing, then search for and select the associated recruiting file.

1. If you're not already viewing your Recruiting File, return back. Again, you have a couple of ways to get there: (1) From My HR page, in the Requisitions section, click the exam number. (2) On the Jobs menu, click Recruiting Files. From the Recruiting File column, click the job title.
2. From the Job Posting section, click Add New.


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3. The job posting form will display.

4. Complete the form using the table below.

| Job Posting Checkbox Fi | * Required |
| :---: | :---: |
| Field | What to Enter |
| Draft | Select Draft to keep the job posting in a "work in progress" state. It is a best practice to select this field until you've thoroughly reviewed the job posting and are ready to post the job online. This prevents posting online with errors or without job-specific supplementalquestions. |
| Archived | Select Archived at the end of the recruitment process; after you've hired the ideal candidate and you're filing away records. Along with the job posting you will likely archive the Recruiting File, eligible list and referred list. |
| Accept Online Applications | Select Accept Online Applications to allow online candidates to submit their applications for employment. |
| Show Closing Date/Time | Select Show Closing Date/Time to display the closing date and time on the job posting. If the job is open until filled, then you may opt to deselect. This will remove the closing date and time from the job posting. |
| Continuous | Select Continuous to display the word "Continuous" for the job posting closing date and time. DHR will not manage statewide continuous applications in NEOGOV. |

Job Posting Fields

Field What to Enter

* Recruiting File Pre-populates with the correct Recruiting File association, since you're creating the job posting from the Recruiting File.
* Department Pre-populates with the same department assigned to the requisition and resulting Recruiting File.
Division
Pre-populates with the same division assigned to the requisition and resulting Recruiting File.

| * Class Spec | Pre-populates with the class spec specified in the requisition and <br> resulting Recruiting File. |
| :--- | :--- |
| * Job Title | Pre-populates with the job title specified in the requisition and <br> resulting Recruiting File. |
| * Job Number | Pre-populates with the same number assigned to the requisition and <br> resulting Recruiting File. |
| * Job Type | Pre-populates with the same job type assigned to the Recruiting File. |

```
Job Posting Fields (Continued)
* Required
```


## Field <br> What to Enter

* Job List You have a total of three pages on which your job posting can display:
(1) Default Job Listing (Open Competitive), (2) Promotional Jobs
(Statewide Promotional Opportunities) and (3) Transfer Jobs (Internal Promotional Opportunities). The option you choose here will determine where applicants find the job on our website.
* Exam Type
* Advertise From
* Advertise To Enter the date and time on which you will close the job and stop accepting online applications.
Enable Maximum Number of Applicants
* Maximum Number of Applicants (Required if Enable Maximum Number of Applicants is selected.)

Pre-populates with the same exam type assigned to the Recruiting File. Enter the date on which you will start to accept online applications for employment. At 12 midnight (in your time zone) on the opening day the job will post and accept online applications.

Select to close the job posting once a specified maximum number of applications have been received. Closure will occur regardless of the Continuous field selection. If the Continuous field is not selected, the job posting will close prior to the date in the Advertise Tofield.
Enter the maximum number of applications that will be accepted for the job posting. Ifthe Continuous field is not selected and the maximum is not reached, the job posting will close on the date in the Advertise To field.

Note: Due to a slight syncing delay between the online application process and Insight, a few accepted applications over the maximum is possible.
Select one or multiple job categories that

* Category
* Location On Job Posting Display
* Application Template
* Reapply Period (Days) Enter the number of days a candidate must wait to reapply for this job posting. If you do not want candidates to reapply for this job posting, then set the number equal to the total number of days the job posting is open, or higher. E.g., if the job posting is open for 14 days, then enter 14.
Note: Setting the number to 0 is not recommended as this allows a candidate to reapply as many times as they'd prefer within the same day.

Field

* Assigned To

Description
Example of Duties
Minimum Qualifications
Supplemental Information

If bilingual, which language is desired?

## What to Enter

Leave the default value of your name or assign to others if they are managing the recruitment.

Click "Populate from Class Spec" to copy the verbiage over from the associated class spec. This is the one and only time to take advantage of the populate function; if you return back after saving, the populate buttons will not be available.
Note: Minimum Qualifications MUST be imported from the class spec file.

This field is for internal tracking purposes only. If bilingual is desired for this job, then select the applicable language. If a language is selected it will not display on the job posting.

Salary Information

| Field | What to Enter |
| :---: | :---: |
| Auto-Update | Select Auto-Update to have salaryvalues updated automatically when the associated class spec's salary values are changed. |
| * Minimum Salary | Enter the minimum salary for the job. |
| Maximum Salary | Enter the maximum salary for the job. |
| * Per | Select the rate that coincides with the minimum and maximum salary values. |
| Based on "X" hours per year | If applicable, select the correct hours per year. <br> Note: If all your salaries are based on 2080 hours per year, then this pulldown will not exist. |
| * Show Salary Breakdown | Select one or multiple ways display the salary values: Hourly, Daily, Weekly, Biweekly, Semi-Monthly, Monthly and/or Annually. |
| Salary Display | If you do not want to display the salary in a dollar amount, then select this checkbox and then select from one of the following values: Depends on Qualifications, Negotiable, Not Displayed, See Position Description or Under Review. |

Remaining Job Posting Fields

Field
What to Enter
Internal Notes (optional) Enter any additional information about the job posting in this field. The notes will not display to OHC users orcandidates.

* Supplemental Questions MarkYes if you have questions. Answering No here does not prevent the addition of questions at a later time.

5. Once you're done, click Save.

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## Create Job-Specific Supplemental Questions

Currently the job posting is in draft status which allows for continued modifications, including the addition of questions. You will now create job-specific supplemental questions. These types of questions are often times used to gather more specific information from candidates regarding their minimum and desired qualifications that pertain specifically to the job opening.

## Steps to Create Job-Specific Supplemental Questions

1. From here you're prompted to add the first job-specific supplemental question. If the question will only be used for this job posting and not for others like it in the future, you can proceed to add the question. Otherwise, you cango to the item bank where the question will be stored for upcoming job postings. For this training module, you'll gain experience adding questions in the item bank. Click Item Bank.

2. Click Add New Item to add your first item to the item bank.

3. The item form will display.


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4. Complete the form using the table below.

* Required

| Field | What to Enter |
| :---: | :---: |
| * Question | Enter the question. |
| * Category | Select the proper job category. |
| * Type | Select the proper question type. |
| * Response Format | Depending on the question, select Text Answer, Select From Choices Answer. Do not use Yes/No Answer option. |
| * Input Type | If Response Format is set to Text Answer, then either Scrolling Text Box (a larger text field) or Text (a single line text field). <br> If Response Format is set to Select From Choices Answer, then select either Radio, Drop Down Box Single, Drop Down Box Multiple, or CheckBox. <br> Note: If the question is multiple choice, then use either Radio or Drown Down Box Single. If the question is multiple select, then use Drop Down Box Multiple or CheckBox. |
| * Response Options | If Response Format is set to Select From Choices Answer, then click Add Option to add a response option and then enter an abbreviation, number or letter in the Internal Code field, the description in the Response Option field, and optionally, a number in the Points field for auto-scoring setup. If your question is a $\mathrm{Yes} / \mathrm{No} \mathrm{MQ}$, no points are necessary. If your question is a non MQ Yes/No, enter points for the option that is the correct answer. If your question has ranking answer, enter the appropriate points by response (ie. $0,70,85$, or 100). Repeat these steps to add additional response options. |
| * Required Question | Select Yes to prevent candidates leaving the question unanswered. Select No if answering the question is optional. |
| Confidential | Select Confidential if there should be restricted viewing of candidates' responses; otherwise, leave the checkbox deselected. Only Insight users with access to view confidential information will see confidential questions. OHC users will not see confidential questions, regardless of permissions. |

5. Once you have saved your newly created question, search for it and add it to your question list. This will add the question to your basket.


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6. Repeat steps $2-5$ to add more questions.
*If you want to use existing questions in the item back, add them to your list and check out. You can then edit the question from your job posting. Editing questions from the item bank view will change the question for all users.
7. Once you're done, click Checkout.

8. Click the up and down arrows to arrange questions in the proper order.

9. When you finished adding and editing the supplemental questions, click on the job posting number and title to return to your draft.
10. Scroll down to the bottom and click save.
11. Your job posting with supplemental questions is complete and ready for DHR to review.
12. Use the job posting checklist provided by DHR to ensure you have all required components for a successful review and approval.
13. Create a task in the Recruitment File task section asking DHR to review your job posting and supplemental questions. Assign it to DHR Recruitment.


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## Review the Referred List

It's now time to have a look at the referred list. The referred list is your hiring list with eligible candidates.

## Steps to Review the Referred List

1. If you're not already viewing your dashboard page, click Dashboard from the upper left.

| NEOGOV он\% $\sim$ | Q Search | (1) Jason Hanna |
| :---: | :---: | :---: |
| Dashboard Jobs ~ |  | + (6) |

2. From the My Candidates section, click the referred list to review.


Note: If the HR staffmember left one or more notes on the referred list for you, a button will display indicating the number of notes available to read.


|  | Requisition Detail |  |  | Notes | $\times$ Close |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Administrative Assistant (00001) |  | Open |  |  |
|  | Requisition Information | Approvals | Hire Workflow | Jason Hanna 05/19/2018 |  |
| Candi | tes |  |  | This is a re ve Assista nterviews. yment to th complete | e Administrati sor on-site i offer of emplo pts the offer, |

3. Your Insight Administrator has configured the referred list's columns of data. If you prefer to display fewer columns, click ${ }^{\text {IIII }}$ and deselect.

4. Once you're done, you have the option of either printing or exporting the referred list. To print the referred list, simply click Print. This will render a new web browser page to display the Referred List Report. Press Ctrl+P on your keyboard to print.

5. Close the report page to return back to the referred list.
6. Exporting the referred list also takes place from the same page. Select the candidates to be exported.

7. On the More menu, click Export to CSV.

8. Save the export file to your preferred file location.
9. Once you're done, open the export file!


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## Schedule Interviews

It's now time to move your candidates to the interview step.

## Steps to Schedule Interviews

1. If you're not already viewing your dashboard page, click Dashboard from the upper left.

2. From the My Candidates section, click the referred list that will have interviews.

| My Candidates |  |  |  |  |  |  |  | Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Req\# * | Requisition Title | $\stackrel{\rightharpoonup}{*}$ | Candidates | Department $\hat{\sim}$ | Division $\hat{\sim}$ | Hiring Manager | Created On | * |
| 00002 | Human Resources |  | 9 | Human Resources | Administration | Jason Hanna | 05/03/2017 |  |
| 00006 | Administrative |  | 9 | Public Works | Roads | Jason Hanna | 05/07/2017 |  |
|  |  |  |  |  |  | Showing 1-2 of 2 items |  | $\rightarrow$ |

3. Select the candidates that will be moved to the interview step.
4. On the Actions menu, click Move to Interview.


Note: Your hire workflow may have a customized name for the interview step, e.g., On-Site Interview. If so, click the customize name to move the candidates to that step.
5. Click OK to confirm moving the candidates.
6. The selected candidates have been moved from the referred step to the interview step. Tosee them again, the view must be switched to the interview step candidates. On the doughnut chart, click Interview, or on the Candidates menu, click Interview.


## Reject a Candidate

Required OHC role: With the OHC role of Hiring Manager or HR Liaison, you can reject a candidate.

## Steps to Reject a Candidate

1. If you're not already viewing the referred list of candidates, return back. From the My Candidates section, click the referred list.

| NEOGOV | -inc $\sim$ | Q search | (1) Jason Hanna |
| :---: | :---: | :---: | :---: |
| Dashboas |  |  | + (1) |

2. On the doughnut chart or on the Candidates menu, click the step name where you have reviewed candidates and determined one or more will be rejected.

3. Click the name of the first candidate to be rejected.

| $\square$ | Name | Action Date | Notices | Master Profile | Status |  | Rating |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Blackburn, Gordon | 05/08/2017 | -- | $\stackrel{\circ}{\circ}$ | Interview | Scheduled for 10/17/2017 1... | Fail 60.00\% |
| $\square$ | Newman, Carla | 05/08/2017 | -- | $\bigcirc$ | Interview | Scheduled for 10/19/2017 1:... | Pass 90.00\% |
| $\square$ | Ortman, Julie | 05/08/2017 | -- | $\bigcirc$ | Interview | Scheduled for 10/17/2017 2:... | Pass 75.00\% |
|  | Dalmor Mark | 05/08/2017 |  | 2 | neave | Schodulad for 10/19/20171 | Pase $2500 \%$ |

4. On the Actions menu, click Reject.

5. Click $Q$ and select a reject reason.
6. If preferred, enter comments providing more details.

## Reject Details

Reject Reason *
Not best qualified ©

Comments

Gordon did not pass the on-site interview
process.
7. Once you're done, click Save.
8. Repeat these steps for any remaining rejected candidates.

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## Steps to Reject Candidates in Bulk

Alternatively, you can reject multiple candidates at the same time. This process will designate the same reject reason and comments for all selected candidates. As a result, you may have a few rounds of bulk rejecting if candidates have different reject reasons and/or comments.

1. If you're not already viewing the referred list of candidates, return back. From the My Candidates section, click the referred list.

| My Candidates |  |  |  |  |  |  | Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Req \# - | Requisition Title $\hat{\text { 人 }}$ | Candidates | Department $\hat{\sim}$ | Division $\hat{\text { a }}$ | Hiring Manager | Created On | $\stackrel{\rightharpoonup}{*}$ |
| 00002 | Human Resources Analyst | 9 | Human Resources | Administration | Jason Hanna | 05/03/2017 |  |
| 00006 | Administrative Assistant | 9 | Public Works | Roads | Jason Hanna | 05/07/2017 |  |
|  |  |  |  |  | Showing 1-2 of 2 items |  | $\rightarrow$ |

2. On the doughnut chart or on the Candidates menu, click the step name where you have reviewed candidates and determined multiple will be rejected.
3. Select all candidates that will have the same reject reason and comments.
4. On the Actions menu, click Reject.

5. Click $Q$ and select a reject reason.
6. If preferred, enter comments providing more details.
7. Once you're done, click Save.
8. Repeat these steps for any remaining rounds of rejected candidates.

## Make an Offer

Required OHC role: With the OHC role of Hiring Manager or HR Liaison, you can make an offer of employment for the preferred candidate.

## Steps to Make an Offer

1. If you're not already viewing the referred list of candidates, return back. From the My Candidates section, click the referred list.

| My Candidates |  |  |  |  |  |  | Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Req \# * | Requisition Title $\hat{*}$ | Candidates | Department $\uparrow$ | Division | Hiring Manager | Created On | - |
| 00002 | Human Resources Analyst | 9 | Human Resources | Administration | Jason Hanna | 05/03/2017 |  |
| 00006 | Administrative Assistant | 9 | Public Works | Roads | Jason Hanna | 05/07/2017 |  |
|  |  |  |  |  | Showing 1-2 of 2 items |  | $\rightarrow$ |

2. On the doughnut chart or on the Candidates menu, click the step name where you have reviewed candidates and will make an offer for one of them.
3. Click the name of the candidate to receive the offer.

| $\square$ | Name | Action Date | Notices | Master <br> Profile | Status |  | Rating |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\square$ | Blackburn, Gordon | 05/08/2017 | -- | $\stackrel{\circ}{\circ}$ | Interview | Scheduled for 10/17/2017 1... | Fail 60.00\% |
| $\square$ | Newman, Carla | 05/08/2017 | -- | $\stackrel{\circ}{ }$ | Interview | Scheduled for 10/19/2017 1:... | Pass 90.00\% |
| $\square$ | Ortman, Julie | 05/08/2017 | -- | $\bigcirc$ | Interview | Scheduled for 10/17/2017 2:... | Pass 75.00\% |
|  | Dalmar Mark | 05/08/2017 |  | 0 | Intamar | Cahodulad for 10/10/20171 | Dace ornnor |

4. On the Actions menu, click Move to Offered.


5．Enter the offer date and any additional details including dollar values and comments．

| Make Offer <br> Carla Newman（Person ID ：31400911） |  |  | Cancel | Save \＆Submit |
| :---: | :---: | :---: | :---: | :---: |
| Offer Details |  |  |  |  |
| Offer Date＊ |  |  |  |  |
|  | 10／24／2017 | 围 |  |  |
| Offer Amount |  |  |  |  |
|  | \＄50000．00 |  |  |  |
| Bonus Amount |  |  |  |  |
|  | \＄ |  |  |  |
| Comment |  |  |  |  |

6．Once you＇re done，click Save \＆Submit．

## Steps to Update Offer Status

If the candidate has accepted or rejected your offer of employment，the status can be updated to track the event．

1．If you＇re not already viewing the referred list of candidates，return back．From the My Candidates section，click the referred list．

## My Candidates

Q

| Req \＃＊ | Requisition Title $\hat{\text { 人 }}$ | Candidates | Department $\widehat{\text { 人 }}$ | Division $\widehat{\text { v }}$ | Hiring Manager | Created On | $\stackrel{\rightharpoonup}{*}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 00002 | Human Resources Analyst | 9 | Human Resources | Administration | Jason Hanna | 05／03／2017 |  |
| 00006 | Administrative Assistant | 9 | Public Works | Roads | Jason Hanna | 05／07／2017 |  |
|  |  |  |  |  | Showing 1－2 of 2 items |  | $\rightarrow$ |

2. On the doughnut chart or on the Candidates menu, click the offered step.

3. From the Status column, click Pending.

4. Click Edit and either Accepted or Rejected.
5. Enter the response date and any additional details.

6. Once you're done, click Save \& Submit.

## NEOGOV

## Hire a Candidate

Required OHC role: With the OHC role of Hiring Manager or HR Liaison, you can hire a candidate.

## Steps to Hire a Candidate

1. If you're not already viewing the referred list of candidates, return back. From the My Candidates section, click the referred list.

| My Candidates |  |  |  |  |  |  |  | Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Req\# | Requisition Title | $\stackrel{\sim}{*}$ | Candidates | Department $\uparrow$ | Division $\widehat{\text { 人 }}$ | Hiring Manager | Created On | - |
| 00002 | Human Resources |  | 9 | Human Resources | Administration | Jason Hanna | 05/03/2017 |  |
| 00006 | Administrative |  | 9 | Public Works | Roads | Jason Hanna | 05/07/2017 |  |
|  |  |  |  |  |  | Showing 1-2 of 2 items |  | $\rightarrow$ |

2. On the doughnut chart or on the Candidates menu, click the offered step.

3. Click the name of the candidate to hire.

4. On the Actions menu, click Move to Hire.

5. Enter the start date and any additional details.

6. Once you're done, click Save \& Continue to Next Step.

## NEOGOV

7. The State does not use approval workflows. Click Save \& Continue to Next Step.
8. Drag any file attachments to the third hire form page and click Save \& Submit.

## Add Attachments



Note: If you're not quite ready to submit the hire, click Save \& Close. The hire will display in your referred list with a pending release status. Once you're ready to submit, edit the hire, make any updates and click Save \& Submit.

## Print Applications

Required OHC role: With the OHC role of SME, Rater, Hiring Manager, or HR Liaison, you can print applications.

## Steps to Print Applications

1. If you're not already viewing your dashboard page, click Dashboard from the upper left.

| NEOGOV aie | Q sarch | (1) Jason Hemm |
| :---: | :---: | :---: |
| Dosaboord Jobs |  | + © |

2. If you're assigned the OHC role of SME or Rater, go to the listing of candidates.

3. Select the candidates for which you need printed applications and click Print.

4. Alternatively, if you're assigned the OHC role of Hiring Manager or HR Liaison, go to the referred list of candidates.

| My Candidates |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Req \# | $\bigcirc$ | Requisition Title | $\uparrow$ | Candidates | Department | Division ث | Hiring Manager | Created On | $\stackrel{\square}{*}$ |
| 00002 |  | Human Resources Analyst <br> Administrative As jstant |  | 9 | Human Resources | Administration | Jason Hanna | 05/03/2017 |  |
| 00006 |  |  |  | 9 | Public Works | Roads | Jason Hanna | 05/07/2017 |  |
|  |  |  |  |  |  |  | Showing 1-2 of 2 items |  | $\rightarrow$ |

5. Select the candidates for which you need printed applications.
6. On the Actions menu, click Print Apps.

7. The Print Applications window will display. You have three options from which to choose:

- Print Applications Now: Limited to 25 applications and requires a direct print from your web browser.
- Create PDF with Applications: Creates a PDF of applications without candidates' uploaded attachments.
- Create PDF with Applications and Attachments: Creates a PDF of applications with candidate's uploaded attachments (e.g., résumés, cover letters, college transcripts).

Select your preferred printing option and click Continue.


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8. If you selected either PDF download option, a confirmation window will display. You'll receive an email from support@neogov.com once your PDF is ready for download.

9. Go to your saved PDF. On the Profile menu, click Print Applications.

| NEOGOV $\quad$ oic $\vee$ | Q Search | Your Name $\vee$ |
| :--- | :--- | :--- |
| Dashboard Jobs $\sim$ | My Profile <br> Print Applications <br> Help <br> Sign out |  |
| My Tasks VIEW ALL> |  |  |

10. From the PDF column, click View for the saved PDF you want to download and/or print.



[^0]:    * Required

