

State Equal Opportunity Training

Friday, November 15, 2019

8:00 a.m. – 4:00 p.m. | Lincoln Auditorium, Idaho State Capitol



8:00 a.m. – 8:30 a.m.	Check In
8:30 a.m. – 8:45 a.m.	Welcome and Introductions Susan E. Buxton, Esq., <i>DHR Administrator</i> Amy Hohnstein, <i>IDOL Determination Services Administrator/EO Officer</i>
8:45 a.m. – 9:30 a.m.	Bilingual Assessments of Employees Bea Murphy, <i>IDOL Supervisor UI Benefits</i>
9:30 a.m. – 10:00 a.m.	Complaint Process and Customer Notes Amy Hohnstein, <i>IDOL Determination Services Administrator/EO Officer</i> Susan E. Buxton, Esq., <i>DHR Administrator</i>
10:00 a.m. – 10:15 a.m.	Break
10:15 a.m. – 11:45 a.m.	Safer Spaces Jen Moore, <i>LPC, MA Coun</i> Gabrielle N. Davis, <i>MPH, RRT-ACCS, NPS, CTTS, CHES</i>
11:45 a.m. – 1:15 p.m.	Lunch – On Your Own
1:15 p.m. – 2:30 p.m.	New Idaho Service Dog Statute Dana Gover, <i>MPA, ADAC, ADA Specialist, Northwest ADA Center-Idaho</i> Cheryl Bloom
2:30 p.m. – 2:45 p.m.	Break
2:45 p.m. – 4:00 p.m.	Website Accessibility Laine Amoureux, <i>MS ATHS, CPACC, Amoureux AT Consulting LLC</i>
4:00 PM	Wrap Up Susan E. Buxton, Esq., <i>DHR Administrator</i> Amy Hohnstein, <i>IDOL Determination Services Administrator/EO Officer</i>

Watch it LIVE at: <http://idahoptv.org/INSESSION/>