

How to Place an On Demand Telephonic request:



- Dial into our toll free line: 877-738-8111
- Provide the CSR with your account number: 8716
- Provide the Language(s) needed
- Provide the Cost Center #
- Provide the Case Number (if applicable)
- Inform the CSR if you need a third-party dial out to your non-English speaker



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You will then be connected to the interpreter

****Please note, if you need CTS LanguageLink to dial out to your third party, please inform the CSR, as our interpreters cannot dial out****