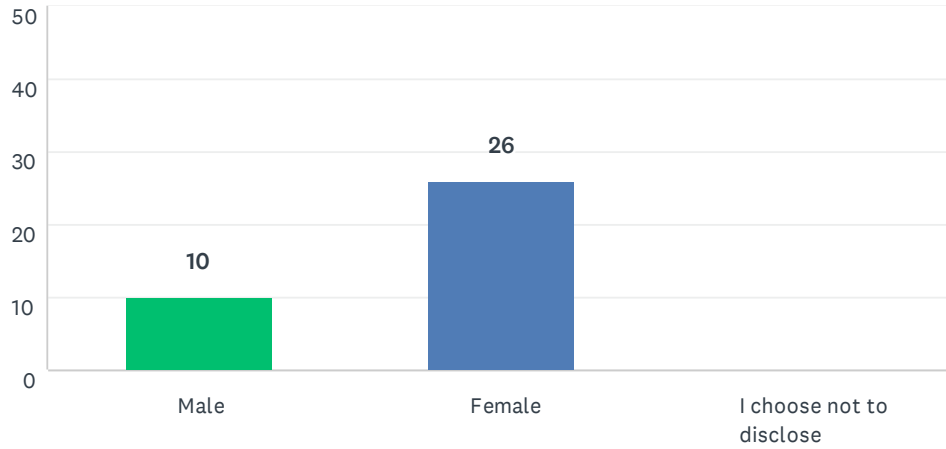


## Q1 Please indicate your gender.

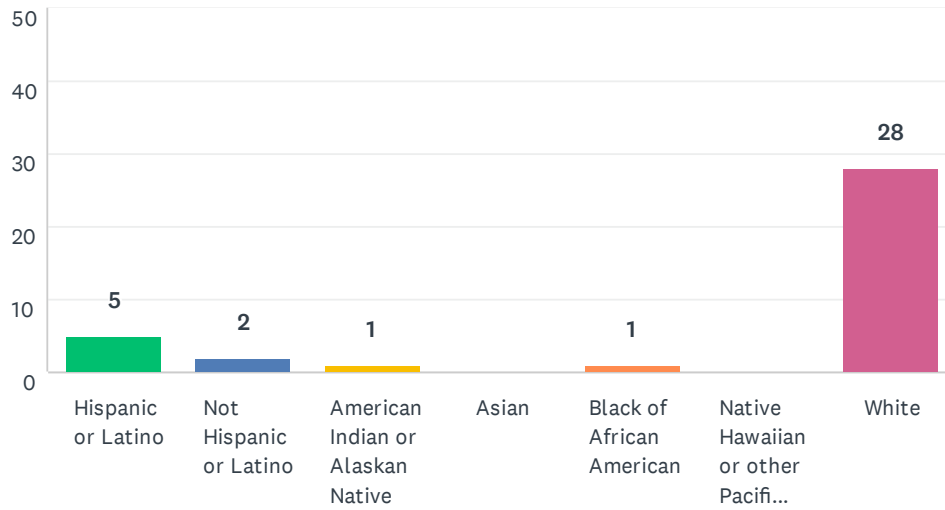
Answered: 36 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	27.78%	10
Female	72.22%	26
I choose not to disclose	0.00%	0
<b>TOTAL</b>		<b>36</b>

## Q2 Please identify your ethnic origin.

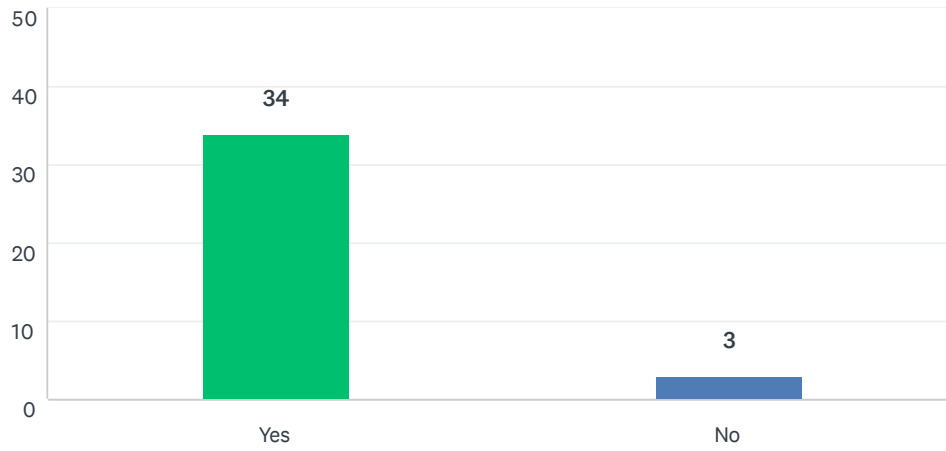
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Hispanic or Latino	13.51%	5
Not Hispanic or Latino	5.41%	2
American Indian or Alaskan Native	2.70%	1
Asian	0.00%	0
Black of African American	2.70%	1
Native Hawaiian or other Pacific Islander	0.00%	0
White	75.68%	28
<b>TOTAL</b>		<b>37</b>

### Q3 Are you an individual with a disability?

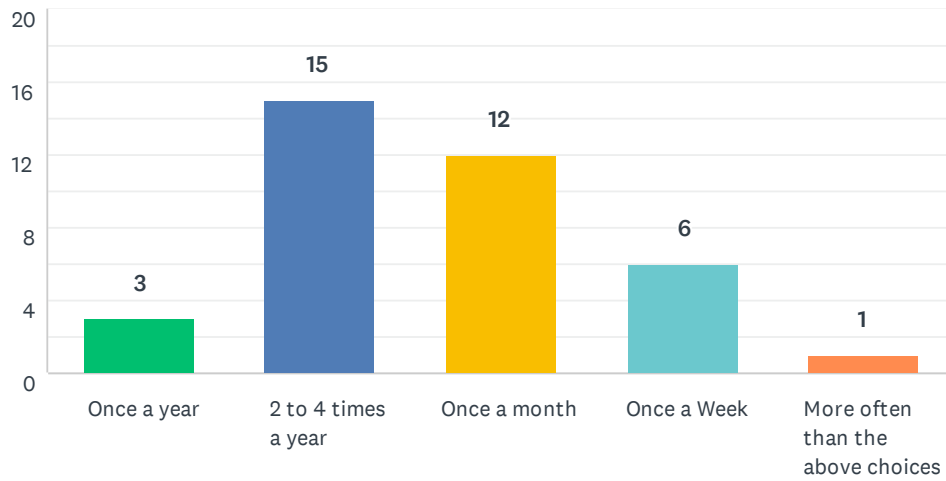
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	91.89%	34
No	8.11%	3
TOTAL		37

Q4 Please describe the frequency of your visits or contact with this local office. (choose the most likely response, it does not need to be exact):

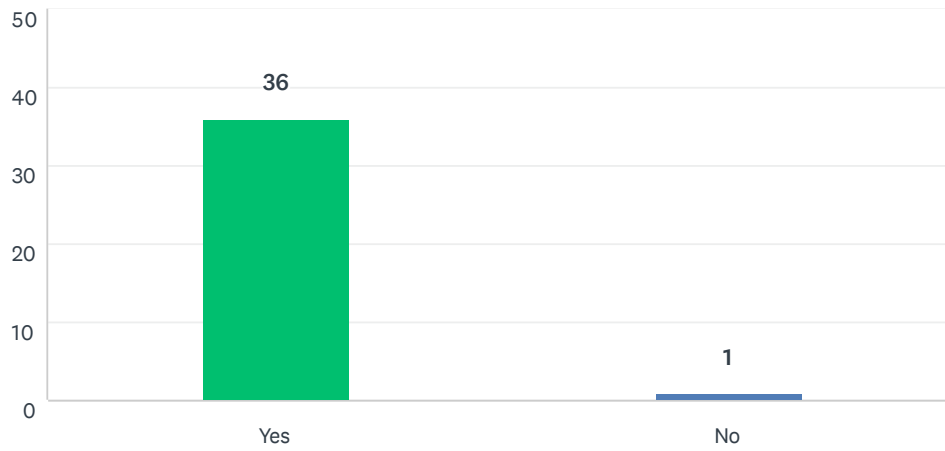
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Once a year	8.11%	3
2 to 4 times a year	40.54%	15
Once a month	32.43%	12
Once a Week	16.22%	6
More often than the above choices	2.70%	1
<b>TOTAL</b>		<b>37</b>

### Q5 Do you feel that this office is accessible to all, regardless of their race/color/ethnicity?

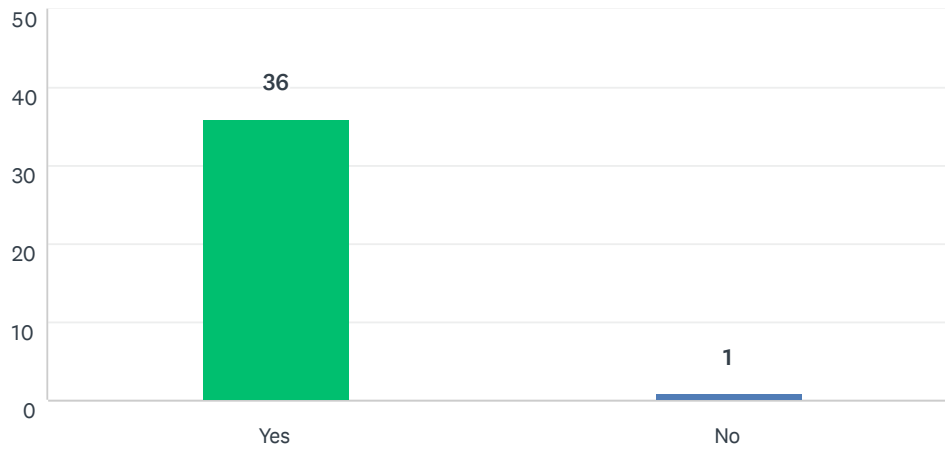
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37

## Q6 Do you feel that this office is accessible to all, regardless of their sex or gender?

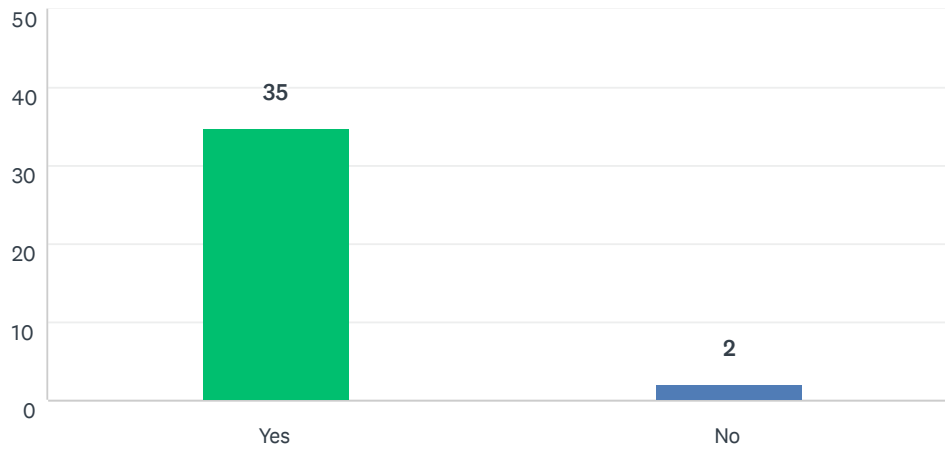
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37

## Q7 Do you feel that this office is accessible to all, regardless of their disability?

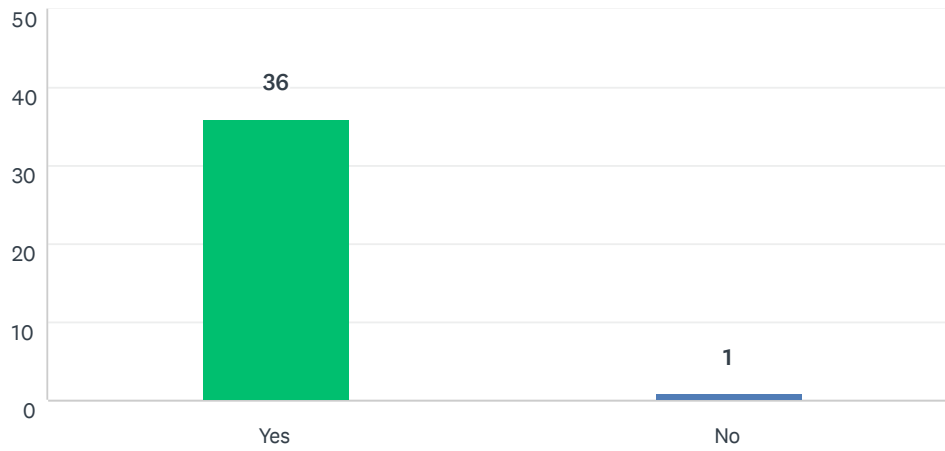
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	94.59%	35
No	5.41%	2
TOTAL		37

## Q8 Do you feel that this office is accessible to all, regardless of their religion?

Answered: 37 Skipped: 0

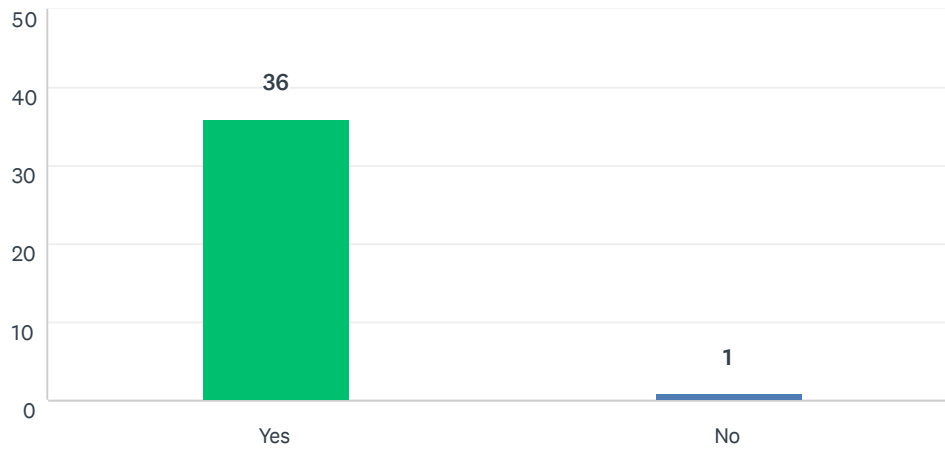


ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37



### Q9 Do you feel that this office is accessible to all, regardless of their national origin?

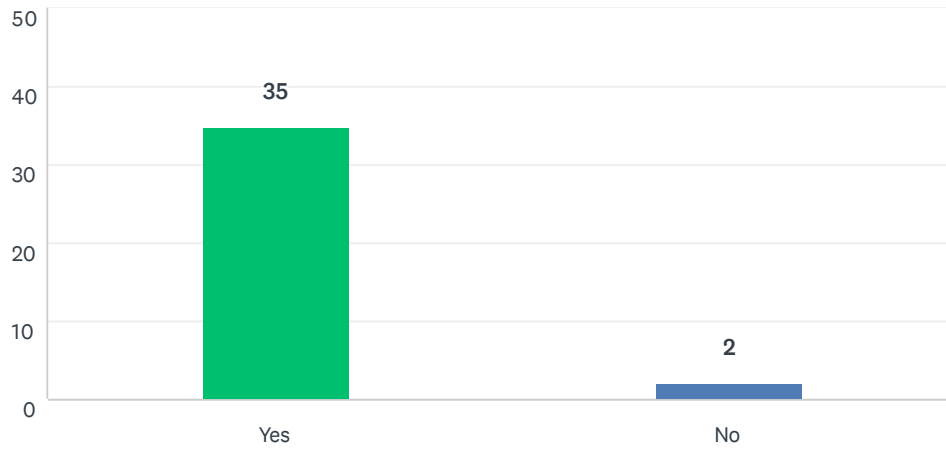
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37

### Q10 Do you feel that this office is accessible to all, regardless of their age?

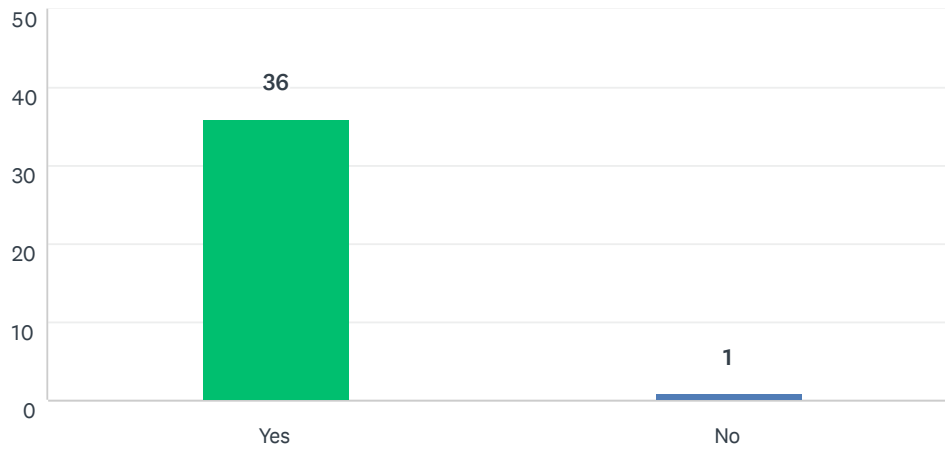
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	94.59%	35
No	5.41%	2
TOTAL		37

### Q11 Do you feel that this office is accessible to all, regardless of their limited ability to understand or speak English?

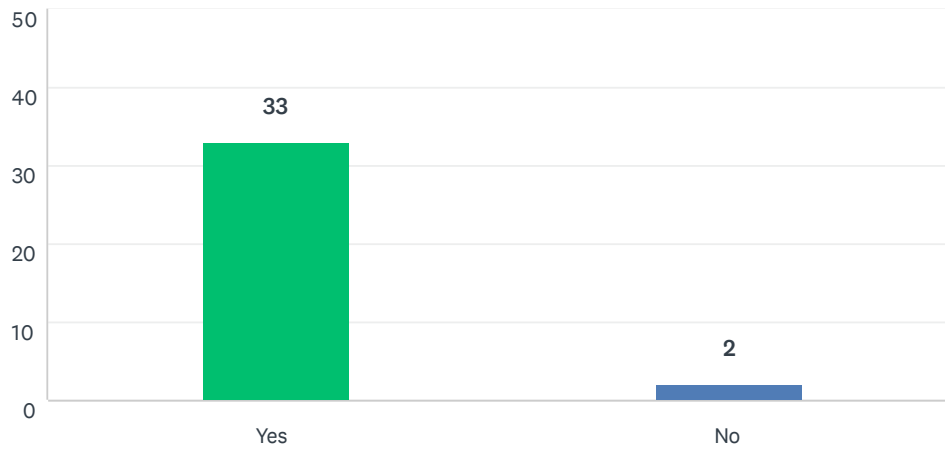
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37

## Q12 Do you feel that this office is accessible to all, regardless of their citizenship?

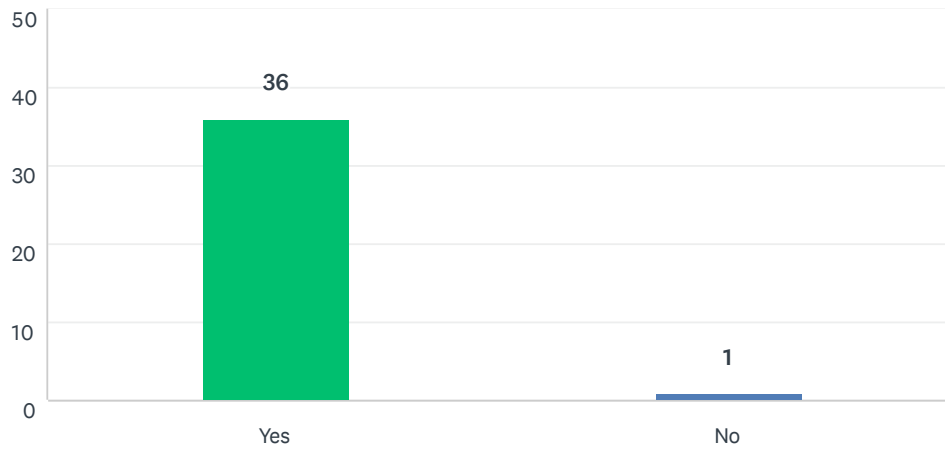
Answered: 35 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	94.29%	33
No	5.71%	2
<b>TOTAL</b>		<b>35</b>

### Q13 Do you feel that this office is accessible to all, regardless of their political affiliations or belief?

Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37

## Q14 What recommendations, if any, do you have for the office when it comes to making sure its programs and services are accessible to all?

Answered: 26 Skipped: 11

#	RESPONSES	DATE
1	drop the ageism policy	10/8/2020 12:49 AM
2	None	10/6/2020 4:04 PM
3	Put a helicopter landing pad on the roof of the building.	10/5/2020 11:33 AM
4	NA. I appreciate all you do.	10/5/2020 10:45 AM
5	I think this office is a great service and resource	10/3/2020 7:25 PM
6	I have no recommendations the office is awesome	10/3/2020 11:00 AM
7	Keep up the good work. Rocio and the rest of the folks at the commission changed my life.	10/3/2020 12:35 AM
8	I think youre doing great. Maybe advertise more?	10/2/2020 11:26 PM
9	I don't have any recommendations at this minute. everything is amazing and great.	10/2/2020 9:29 PM
10	NA	10/2/2020 9:20 PM
11	Move to single story not in downtown	10/2/2020 7:59 PM
12	The office is welcoming, it feels like coming home. We've always been greeted warmly, get questions and business done in a timely manner with stories and laughter. We leave smiling because it is a happy place to be.	10/2/2020 4:55 PM
13	There is a problem of accessibility for wide wheel chairs in the building. I realize the building is an older building and does not have regulation door widths, etc.	10/2/2020 4:20 PM
14	None	10/2/2020 2:49 PM
15	N/A	10/2/2020 2:13 PM
16	nothing they are doing great	10/2/2020 2:10 PM
17	Just continue to offer things in electronic methods as those tend to be most accessible for all people.	10/2/2020 2:04 PM
18	They are doing a fantastic job! Keep up the good work	10/2/2020 1:53 PM
19	Very very very good ! !!	10/2/2020 12:48 PM
20	N/A	10/2/2020 11:49 AM
21	They're great.	10/2/2020 11:47 AM
22	None	10/2/2020 10:44 AM
23	N/A	10/2/2020 10:37 AM
24	Keep up the good work	10/2/2020 9:04 AM
25	Maybe have an urgent line over the weekends or when the office is closed.	10/2/2020 9:03 AM
26	Great work, keep up the great services you provide!	10/1/2020 7:54 PM

## Q15 What is your opinion on the quality of services you receive?

Answered: 34 Skipped: 3

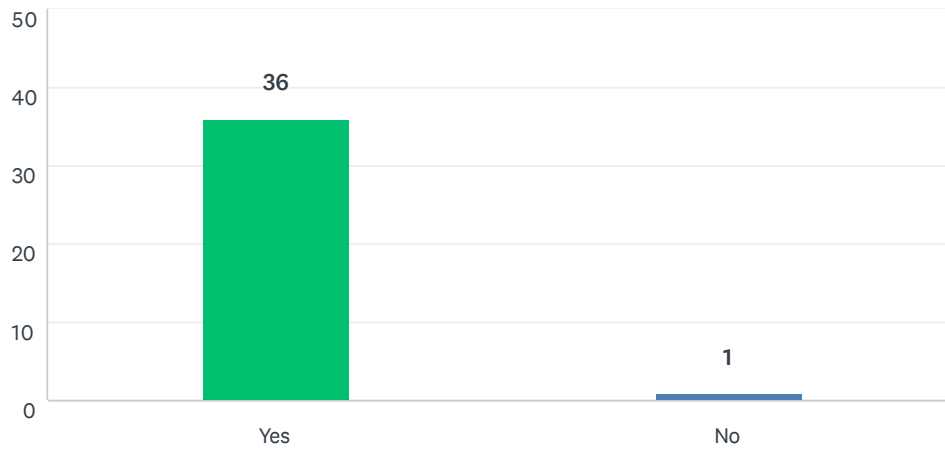
## Equal Opportunity Participant Survey

#	RESPONSES	DATE
1	very good	10/8/2020 12:49 AM
2	I like them so so	10/7/2020 9:22 PM
3	They have been great to work with. Always good to promptly respond to questions or concerns and good to adapt to our individual needs.	10/6/2020 4:04 PM
4	A building full of people who actually care and want to help others.	10/5/2020 11:33 AM
5	High quality. Always responsive when I need help or need documentation completed.	10/5/2020 10:45 AM
6	Great!	10/5/2020 10:22 AM
7	Excellent	10/3/2020 7:25 PM
8	The quality of the services is high.	10/3/2020 11:37 AM
9	I get top-notch quality service	10/3/2020 11:00 AM
10	Outstanding	10/3/2020 12:35 AM
11	Perfection. I thjnk everybody i talk to especially jeff weaks, is very helpful and very supportive	10/2/2020 11:26 PM
12	amazing I love everything about the people that work at the permission for the blind and the services that I get from the permission for the blind everything is amazing and great so far	10/2/2020 9:29 PM
13	Fair	10/2/2020 9:20 PM
14	A+	10/2/2020 7:59 PM
15	A++	10/2/2020 4:55 PM
16	I am so thankful for the services that I received . They were wonderful!!!	10/2/2020 4:20 PM
17	I love them	10/2/2020 2:49 PM
18	N/A	10/2/2020 2:13 PM
19	great	10/2/2020 2:10 PM
20	Overall quite good all of my service needs are met	10/2/2020 2:04 PM
21	Superior	10/2/2020 1:53 PM
22	very very very good!!!	10/2/2020 12:48 PM
23	I am pleased with the quality of services I receive.	10/2/2020 12:32 PM
24	Great	10/2/2020 12:06 PM
25	Very good device	10/2/2020 11:50 AM
26	No issues	10/2/2020 11:49 AM
27	I really enjoy them. They're very helpful and they teach patiently.	10/2/2020 11:47 AM
28	I have been very very satisfied with the quality of service that I have received	10/2/2020 10:49 AM
29	Good	10/2/2020 10:44 AM
30	It has been easy to get services	10/2/2020 10:37 AM
31	The office has been very helpful to me. All of the Employees have been so helpful and great to work with. I appreciate all they do.	10/2/2020 9:12 AM
32	Above expectations	10/2/2020 9:04 AM
33	Great people with the knowledge needed to help clients	10/2/2020 9:03 AM
34	Good but not great. My counselor occasionally forgets things.	10/1/2020 7:54 PM



## Q16 Did you leave satisfied that you received the answers or services you were looking for?

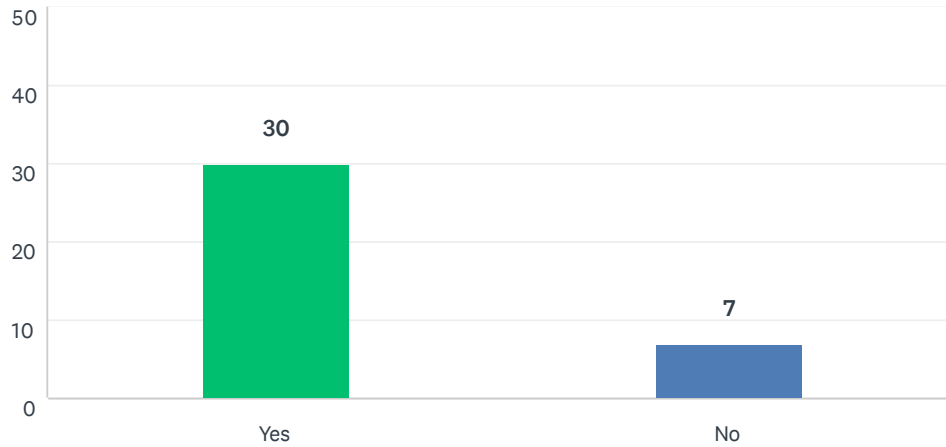
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
<b>TOTAL</b>		<b>37</b>

Q17 Did anyone inform you of your equal opportunity nondiscrimination rights? (For example did anyone inform you on what to do if you were discriminated against based on your race, gender, disability, national origin, ect.?)

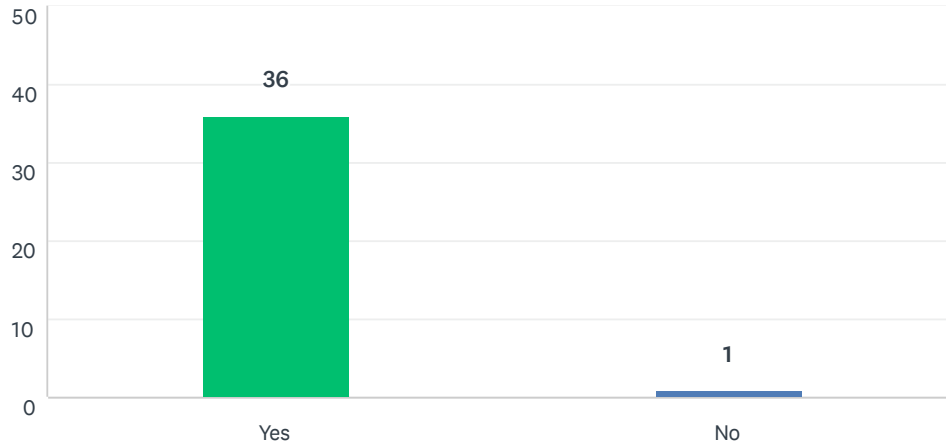
Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	81.08%	30
No	18.92%	7
TOTAL		37

### Q18 When you registered to participate in the program, did you receive a written copy of these rights?

Answered: 37 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.30%	36
No	2.70%	1
TOTAL		37

**Q19 Did you have any comments, concerns, or suggestions about your local office? (If you would like to be contacted about any of these concerns, please include your name).**

Answered: 24 Skipped: 13

#	RESPONSES	DATE
1	I been treated well but the covid-19 policy on transport is annoying	10/8/2020 12:49 AM
2	No	10/7/2020 9:22 PM
3	None	10/6/2020 4:04 PM
4	No concerns, great service	10/5/2020 5:56 PM
5	None!	10/5/2020 10:45 AM
6	no	10/5/2020 10:22 AM
7	None	10/3/2020 7:25 PM
8	No its great!	10/2/2020 11:26 PM
9	no I don't have any comments or concerns at this minute I love everything about the Idaho commission for the blind and visually impaired	10/2/2020 9:29 PM
10	NA	10/2/2020 9:20 PM
11	No	10/2/2020 7:59 PM
12	No, my local office is wonderful. I don't want anything to change. My daughter has the vision disability. From day one she has been comfort walking in a head of me, at 14 years old she has felt right at home in the office. Nobody cares what everyone looks like when they can't see! It's how people treat you. The Twin Falls office is a really good environment.	10/2/2020 4:55 PM
13	none	10/2/2020 4:20 PM
14	None	10/2/2020 2:49 PM
15	N/A	10/2/2020 2:13 PM
16	No not really, everyone is very good and I have no problems. I actually don't remember if I received a written copy of my rights from the previous question, I may have, but I also may not have. I am really unsure.	10/2/2020 2:04 PM
17	You guys made living a life without sight possible. You've given me all the tools I need plus some extra.	10/2/2020 1:53 PM
18	very very very happy!!!	10/2/2020 12:48 PM
19	No	10/2/2020 11:49 AM
20	They're all super nice and helpful. They didn't judge me or treat me badly at all. They're so fun to be around and I'm glad they were able to help me. :)	10/2/2020 11:47 AM
21	None	10/2/2020 10:44 AM
22	No	10/2/2020 9:04 AM
23	None	10/2/2020 9:03 AM
24	Great job!	10/1/2020 7:54 PM